



1110 King Street East, Oshawa, ON L1H 1H8, 905-571-1022 x222

Office

1231 Morinus Road, Port Carling, ON P0B 1J0, 905-571-4211

Camp

Thank you for registering with Camp Frenda.

There are two documents attached to this message. One is a copy of your confirmation statement which lists the session date(s) and activities that your child is registered for and your payment information. **This statement is your official receipt for income tax purposes.** The second attachment is a map with directions to Camp Frenda; a list of what to bring and not to bring and the schedule of our bus service with locations and pick up/drop off times.

### CHECK IN

Check-in begins at **3:00 pm** at Camp Frenda in our Fireside Room. You will receive a check-in form, which will assist you in navigating through the different stations and the order in which to get through them. Your child will go through the following stations: check-in with the office manager for payment clearance; tuck shop (camp store) to drop off spending money; cabin assignment (boys' and girls' directors); medical clearance with the nurse; lice check; swim test (all campers are required to do a swim test).

Camp Frenda has a strict no lice policy therefore, we **strongly** encourage you to check your child's head for lice prior to arriving at camp. For more information on lice detection please visit the Simcoe Muskoka District Health Unit website at: <https://www.simcoemuskokahealth.org/Topics/PP2B/RaisingChildren/YourGrowingChild/HeadLice>. Should your child have lice he/she will not be able to attend camp (**no refunds will be given**) due to the potential spread to other campers and staff. Camp Frenda wants your child to have a positive experience with us and starting this experience with lice detection and then having to go home is something we do not want for your child. In order to avoid disappointment remember to do a lice check prior to arrival at camp.

### CHECK OUT

Checkout time for campers being picked up by their parents is **10:00 am** sharp!! Sunday is our busiest day, we have to get campers ready to go home and then get the camp ready to receive new campers by 3:00 pm. The person picking up the camper must be the same individual listed when registering. Any changes should be made at check-in or emailed to our office with an authorized signature by the legal guardian. Our staff will ask for photo ID and a signature before releasing your child. Your cooperation in this matter is greatly appreciated. For your safety and the safety of your child, we ask that you leave the campground within **30 minutes** after checking your child out. Camp Frenda is unable to provide supervision for adults and children who have checked out during this transition time.

### REFUND POLICY

85% refund if cancellation takes place prior to **June 1**. *No refunds will be given for camp withdrawals.*

### CAMP STORE

The Camp Store is stocked with treats and merchandise for your child to bring home as a memory of their time at camp! We offer a wide selection of Camp Frenda branded merchandise, including jackets, hoodies, t-shirts, hats, water bottles, and more. T-shirts typically cost around \$20, and sweatshirts are approximately \$45. Alongside these items, the Camp Store also features a variety of snacks and treats, such as ice cream, candy, chips, and pop.

To support healthy choices, our staff helps manage daily treat selections, allowing campers to choose one salty and one sweet treat per day. Although Camp Frenda staff will try their best, we can't guarantee daily limits are enforced for each child.

Any remaining balance over \$10 will be automatically refunded to your credit card on file in September. Anything under \$10 will be placed on the account as a credit unless a written request is sent to [office@campfrenda.com](mailto:office@campfrenda.com).

### VISITING CAMPERS

We attempt to create a safe environment for our campers to play, learn, and enjoy themselves. Visits during the week may distract from our camp activities. Please save your visits for Sundays. For safety reasons we ask that you checkout your child and have your visit offsite.

Once again, thank you for choosing Camp Frenda for your child's summer camp experience. We look forward to having a safe and fun filled time of building great memories. For more information, you can email us at [office@campfrenda.com](mailto:office@campfrenda.com) by phone at 905-571-4211.

Sincerely,

A handwritten signature in black ink, appearing to read 'Julie Columbie', written over the printed name.

Julie Columbie  
Camp Frenda  
Office Manager